



Summary of Child Protection Procedures for Parents and Carers

Preston Primary School recognise our moral and statutory responsibility to safeguard and promote the welfare of all pupils. We endeavour to provide a safe and welcoming environment where children are respected and valued. We are alert to the signs of abuse and neglect and follow our procedures to ensure that children receive effective support, protection and justice.

At Preston Primary School we strive to ensure that all pupils remain safe and free from harm and we are committed to playing a full and active part in the multi-agency response to child protection concerns. Additionally, the school has a legal duty to safeguard and promote the welfare of children and to have a child protection policy to meet Department for Education and Department of Health requirements.

We are Working Together to Keep Children Safe

Multi-Agency Response

As part of a multi-agency response to safeguarding children, we work alongside many different professional and charitable agencies, and we work hard to maintain effective lines of communication between our partners within our local NHS, Multi-Agency Safeguarding Hub (MASH), Torbay Educational Safeguarding Service (TESS) and the Devon and Cornwall Police **Operation Encompass** teams.

Operation Encompass calls are received after the Police have attended an incident where children who attend Preston Primary School have witnessed or experienced domestic violence, and are taken by specifically trained members of staff called Key Adults. Following an Operation Encompass call, the Key adult will risk assess the situation and discretely arrange for appropriate support to be put in place for the child/ren. To find out more about the Operation Encompass partnership please ask to talk to a Key Adult in School or, if it is safe to do so, visit the Operation Encompass Website:

<https://www.operationencompass.org/>

When receiving or responding to any information about a child, we will record, communicate and store all information confidentially and separately to the child's academic records. This information will only be sensitively shared on a need to know basis and only with the intention of protecting and supporting the child or children from further risks of harm.

Where it is observed, reported or appears to a member of staff that a child may have been physically, emotionally or sexually abused, neglected or exploited, the school is legally required, as part of the local child protection procedures, to report their concern to Children's Social Care and/or the Police. School will take positive action to inform parents of any concerns about their child prior to a referral being made (providing it does not compromise the pupil's safety) and will help endeavour to support them as necessary.

Where an allegation or disclosure highlights that a child has been or is likely to have been abused, exploited or neglected and it is felt that it is unsafe to consult with a child's family prior to making a (MASH) referral, school will seek advice from Torbay Children's Services, TESS or the Police and act on their direction. Parents will then be kept informed of what is happening by the professions who become involved in assessing the potential risks and co-ordinating an appropriate safety plan.

All concerns about possible sexual abuse will be referred to Children's Social Care. Physical and emotional abuse of children by other children will also be dealt with through the school's anti-bullying policy and when safe to do so, parents will be kept informed.

Where a child is being safeguarded by a Targeted Help, Child In Need, Child Protection or Child Looked After plan, we will actively work alongside pupils, families and professionals to regularly review and contribute to the improvement of children's lives.

If you are worried about a child, please share your concern because it may help to keep a child safe.

If you have any questions about our safeguarding and child protection procedures, please contact a member of our safeguarding and pastoral team by either calling the school on 01803 607075 or via email: pastoral@preston.torbay.sch.uk

A full copy of the schools Safeguarding Policy is also available on the school website.

[For more information about local Child Protection Procedures please visit:](#)

Torbay 
Safeguarding
Children Board

<http://torbaysafeguarding.org.uk/>



Worried about a child

If you feel a child is in immediate danger, please call 999.

If you are worried about a child please call the Torbay Multi-Agency Safeguarding Hub on 01803 208100 or email mash@torbay.gov.uk

Out of office hours please call 0300 4564 876.